

Use, Communicate and Search Securely on the Internet

Internet Explorer 9 and Microsoft Outlook 2010



INFOCUS COURSEWARE

Curriculum Series ICT11

Order Code: INF903 ISBN: 978-1-921939-33-4

*	General Description	The skills and knowledge acquired in Use, Communicate and Search Securely on the Internet ICAICT103A are sufficient to be able to access the Internet, search for specific information on the Web, send and receive emails, and safely download and print data.
*	Learning	At the completion of this course you should be able to:
	Outcomes	 display a broad understanding of the <i>Internet</i> and its components understand and conduct effective searches of the <i>Internet</i> use the <i>Internet</i> with a good awareness of security issues start <i>Outlook 2010</i> and navigate the various features create and send email messages receive emails in your <i>Inbox</i> work effectively with junk email use online researching resources conduct an online transaction understand and work with some of the more advanced search tools and aids
*	Target Audience	This unit applies to people who require basic IT literacy skills to access the Internet, communicate using email, and research the Web, in a small office environment, such as hospitality industry, real estate office, medical centre, and school office.
*	Prerequisites	This unit assumes little or no knowledge of computing.
*	Pages	162 pages
*	Student Files	Some of the topics in this unit require you to open an existing file with data in it. These files can be downloaded free of charge from our web site at <u>www.watsoniapublishing.com</u> . Simply follow the student files link on the home page. You will need the product code for this course which is <i>INF903</i> .
*	Includes	This Unit Workbook includes:
		 ✓ Competency unit mapping ✓ Complete and comprehensive learning resources
*	Formats Available	 A4 Black and White, A5 Black and White (quantity order only), A5 Full Colour (quantity order only), Electronic licence Available also as a <i>Reference Booklet</i> (Product Code: <i>RB - INF903</i>)

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Product Information



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✓ Opening Several Messages

✓ Navigating Messages In A

✓ Replying To A Message ✓ Replying To A Message In A

✓ Forwarding Messages

✓ Printing A Message

> Junk Email

✓ Finding Related Messages

✓ Spamming And Junk Email

✓ Marking Messages As Safe

> Researching On The Web

Accessing Wikipedia

Wikipedia

Sites

Sites

Forms

> Transacting Online

✓ Online Receipts

✓ Boolean Logic

Web

✓ Understanding Junk Email Options

✓ Marking Messages As Junk Mail

✓ Checking Privacy And Copyright

Examples Of Consumer Specific

✓ Locating Consumer-Specific Sites

✓ Understanding Online Transactions

✓ The Online Transaction Process

✓ Accessing Transaction Sites

Transacting Securely Online

✓ Completing The Transaction

Advanced Search Concepts

✓ Entering Required Information

Using Advanced Search Features

✓ Understanding Discussion Forums

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✓ Understanding Meta Searching

✓ Understanding Newsgroups

✓ Using Internet Information ✓ Saving Information Found On The

✓ Understanding Wikis

Concluding Remarks

✓ Understanding Online Forms

✓ The Good And Bad Of Online

✓ Retrieving Information From

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 ✓ Understanding Consumer-Specific

✓ Phishing And Junk Email

✓ Marking Messages As Unread

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Conversation

✓ Understanding Conversation View

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> Accessing Information

✓ Using Print Preview

AUSTRALIAN MADE

Changing Page Orientation

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Australia

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- ✓ Adding Importance
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- ✓ Sending The Message

✓ Using An AutoSignature

✓ Sending A Courtesy Copy

✓ Understanding The Inbox

Opening An Outlook Data File

Adjusting The Message View

Creating An AutoSignature

Receiving Email

√

✓ Retrieving Email

✓ Arranging Messages

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✓ Reading Messages